



## GENERAL TERMS OF SALE

**Booking** must be accompanied by a deposit which amounts to 30% of the price of the stay or at least of one night. Deductible at the end of the stay. (Postal money order or credit card number & validity & cvc code).

### 1. Arrival:

Our rooms are available from 3pm. After 6pm reservations without guaranty (deposit or credit card) will not be kept.

### 2. Luggage:

Could be deposited at any time.

### 3. Late arrival:

For an arrival between 7pm and 10pm, the guest must contact the hotel at the latest the arrival day and before 7pm. This late arrival will be accepted only if the reservation is guaranteed by deposit or credit card informations.

### 4. Departure:

Rooms should be given up before 11am. Payment or supplementary night will be asked for room occupation after this time.

### **Cancellation Hotel policy:**

1. The hotel Porte de Camargue will withhold the total amount of the deposit in the event that notice of cancellation is given within less than 3 days before the foreseen date of arrival. An amount equivalent to one night will be charged on the credit card. For Ferias or International Photography Meeting the cancellation must be notified more than 7 days before (only by email or fax) in case of not the hotel is entitled to compensation amounting to the number of nights originally reserved.

2. Shortened stays: the hotel is entitled to compensation amounting to the number of nights originally reserved, in case of departure before the foreseen date.

### **No smoking room:**

In application of the Decree n°2006-1386 of 15/11/2006 fixing the conditions to smoke in places allocated to a quite customer collective usage not having respected this arrangement will be charged at once by the equivalent of the night value in conformance with degradation and with compensation.

When the malpractice will be noticed after the departure of the customer, the hotel reserves the right to charge this sum through the bank card of the customer culprit in conformance with degradation and with compensation.

An invoice will then be established and can be passed on to the customer on simple request of its part.

**By security measure** and towards the insurances rooms cannot contain more occupants than their destination of origin (double or Twin: max 2 persons - triple max: 3 persons - quadruple: max 4 persons) This non compliance will lead to the cancellation of the reservation. Exception will be made for the children of less than 2 years authorized to stay for free for the use of beds babies.

However the use or the provision of baby's bed must be necessarily subjected to a preliminary agreement of the hotel.